Client Satisfaction Survey 2021

Mark Jennings Feedback Report









Summary

Response Rate



Client Advocacy Score



Vs 2020



13

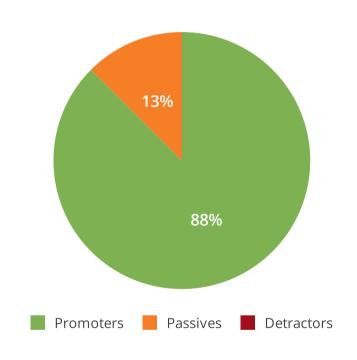
Vs ActionCOACH UK Average

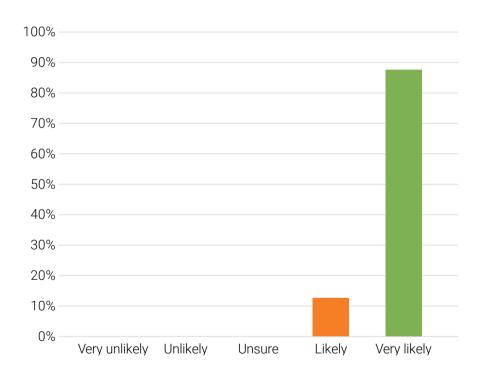


3



How likely are you to recommend ActionCOACH to a friend or business associate?







Survey Questions

Question	Feedback	Score	Vs 2020	Vs ActionCOACH UK Average
My Action Coach has access to a powerful suite of business solutions	100%	100	> 0	1 6
My Action Coach makes a positive difference to my business	100%	100	> 0	1 3
My Action Coach helps me achieve a better work-life balance	100%	100	> 0	1 5
My Action Coach is worth the investment	100%	100	→ 0	↑ 5



Insights

Since working with ActionCOACH my revenue has increased by

> 100%	50%
No change	17%
21-50%	17%
51-100%	8%
11-20%	8%
≤ 10%	0%



Insights

Since working with ActionCOACH my profit has increased by

> 100%	42%
No change	17%
51-100%	17%
21-50%	17%
11-20%	8%
≤ 10%	0%



Insights

Since working with ActionCOACH my free time has increased by

